

## Status of Home and Community Care Block Grant (HCCBG) Services for Older Adults

To meet requests of federal and state officials, the Senior Tar Heel Legislature, our partners and stakeholders, the North Carolina Division of Aging and Adult Services (DAAS) has surveyed the statewide network of Home and Community Care Block Grant (HCCBG) providers to assess service needs and learn about issues facing the service delivery system. DAAS has surveyed the network six times since February 2009, most recently in March 2014. Statewide 315 providers were contacted, 254 responded (81%).

The Upper Coastal Plain Council of Governments, Region L serves 5 counties: Edgecombe, Halifax, Nash, Northampton, and Wilson.

21 of the 30 county-level HCCBG providers responded, for a response rate of 70%.

## Results

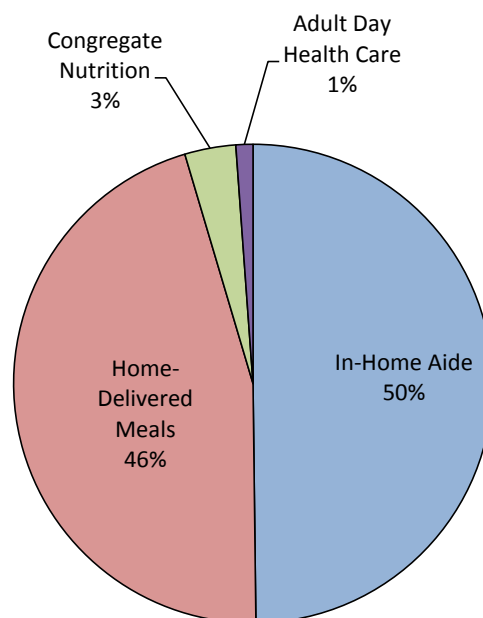
100% of senior centers report increase in demand for programs and services

86% of Information & Assistance providers reported an increase in service requests; 29% said that community resources to which they can refer clients have decreased

261 seniors were reportedly waiting for home and community services; when projecting responses to 100%, there was an estimated number of 682 individuals on the waiting list.

Number of seniors on the waiting list by service

Service	# Waiting
In-Home Aide	130
Home-Delivered Meals	119
Congregate Nutrition	9
Adult Day Health Care	3



What some Region L providers are doing to promote efficiencies and meet challenges:

In-Home Aide: 67% are prioritizing applicants; 83% are not adding new clients when an existing client ends service; 83% are reassessing clients to identify those whose service can be reduced or eliminated; 83% have reduced the number of hours of in-home aide services; 83% have capped the amount of service that can be used for individual clients

Housing & Home Improvement: 100% are prioritizing applicants; 100% are using volunteers to help assist

Home Delivered Meals: 50% are prioritizing applicants according to the need for service; 38% are not adding a new client when an existing client ends service

Medical Transportation: 80% use volunteer drivers instead of current transportation drivers

Current challenges regarding funding and volunteerism

52% said that the number of volunteers have gotten smaller; 46% said that the number of hours volunteers contribute have decreased

22% said that consumer contributions have decreased

**About the Home and Community Care Block Grant**

Established in 1992 under NCGS 143B-181.1(a)(11), the HCCBG was devised to provide a "common funding stream" for a comprehensive and coordinated system of home and community-based services and opportunities for older adults. HCCBG services are available to people age 60 and older, although the "average" client is nearly 80 and the program targets individuals who are socially and economically needy.

HCCBG is administered through the NC Division of Aging and Adult Services and the Area Agencies on Aging. It combines federal and state funds with a local match, and it gives county commissioners discretion in budgeting and administering aging funds.

HCCBG Services at a Glance (Services offered in Region L are bolded in this list)

**Adult day care and day health care**

Respite

**Information & assistance**

**Congregate and home-delivered meals**

**Senior centers**

**Housing and home repair**

Health promotion and disease prevention

Care management

**In-home aide services**

**General and medical transportation**

**Senior companion**

Health screenings

Skilled home health